

Staying up to date with energy customers: a 2024 calendar

Here are some of the key dates that may affect energy customers in the UK this year.

Remember that some of these may change, so look out for announcements from the government regulator <u>Ofgem</u>, alongside consumer advocacy groups like <u>National Energy Action</u>.

January						February								
Sun	Mon	Tue	Wed	Thu	Frid	Sat		Sun	Mon	Tue	Wed	Thu	Frid	Sat
		2	3	4	5	6						1	2	3
7	8	9	10	11	12	13		4	5	6	7	8	9	10
14	15	16	17	18	19	20		11	12	13	14	15	16	17
21	22	23	24	25	26	27		18	19	20	21	22	23	24

March

Sun	Mon	Tue	Wed	Thu	Frid	Sat
					1	2
3	4	5	6	7	8	9
			13			
17	18	19	20	21	22	23

April

Sun	Mon	Tue	Wed	Thu	Frid	Sat
		2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27

28 29 30 31

May



Sun Mon Tue Wed Thu Frid Sat

(20)

24	25	26	27	28	29	30	28	29	30
31									

July

Sun	Mon	Tue	Wed	Thu	Frid	Sat
		2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31			

August

Sun	Mon	Tue	Wed	Thu	Frid	Sat
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31

September

Sun	Mon	Tue	Wed	Thu	Frid	Sat	
1	2	3	4	5	6	7	
8	9	10	11	12	13	14	
15	16	17	18	19	20	21	
22	23	24	25	26	27	28	
29	30						

Sun Mon Tue Wed Thu Frid Sat

(21)(22)

28 29

Oct	tober	
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June

Sun	Mon	Tue	Wed	Thu	Frid	Sat
		\bigcirc	2	3	4	5
			9			
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31		

November

Sun Mon Tue Wed Thu Frid Sat 11 12 13 14 15 16 <u>19 20 21 (22) 23</u> -18 27 28 29

December

Sun	Mon	Tue	Wed	Thu	Frid	Sat
1	2	3	4	5	6	7
			11			
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31)			

23rd Feb - The price cap for 1st April-30th June is announced.
27-29th Feb - International Energy Week 2024.
29th Feb - The deadline for customers to contact the Warm Home Discount helpline.
6th Mar- The Spring Budget 2024.

20th Mar - Winter ends, spring begins.
31st Mar - The price cap for 1st Jan - 31st Mar ends.
31st Mar - The Warm Home Discount Scheme 23/24 ends.
31st Mar - The clocks go forward to British Summer Time (BST).

TBC Apr - Water bills are expected to increase.

1st Apr - <u>The National Minimum Wage increases</u>.
1st Apr - Council tax bills are expected to rise (excluding Scotland).
5th Apr - The 2023/24 tax year ends.
6th Apr - The 2024/25 tax year begins.
8th Apr - <u>Basic and new state pensions increase by 8.5%</u>.
21-22nd May - <u>Utility Week Live 2024</u>.
25th May - The price cap for 1st July-30th September is announced.
20th Jun - Spring ends, summer begins.
30th Jun - The price cap for 1st April-30th June ends.
1st Jul - The price cap for 1st July-30th September begins.

30th Sep - The price cap for 1st July-30th September ends.
TBC Oct - The Autumn Statement may be around now.
1st Oct - The price cap for 1st October-31st December begins.
16th Oct - The September inflation announcement.
26th Oct - One year of the Energy Act 2023 being in effect.
27th Oct - The clocks go back to Greenwich Mean Time (GMT).
11-22nd Nov - 2024 United Nations Climate Change Conference (COP 29).
17th Dec - The latest date that Parliament could be dissolved for a general election.
21st Dec - Autumn ends, winter begins.
31st Dec - The price cap for 1st October-31st December ends.

Find out how you can support your customers' financial health and wellbeing in 2024 and beyond at elifinty.com.